In October 2018, EH&S conducted its third annual customer survey. Over 208 participants rated EH&S services as good, very good or excellent.

- 97% of participants agreed that EH&S helped resolve their needs/issues.
- 95% of participants agreed that EH&S works in a collaborative manner.
- 97% of participants rated EH&S services as good, very good or excellent.

EH&S Contact:
- 25% More than 4x/Month
- 45% 2-3x/Month
- 30% Less than 2x/Month

In 2019, EH&S services will continue to support the university’s teaching and research mission by:
- Remaining focused on customer outreach/collaboration
- Understanding our customers’ needs and priorities
- Striving to improve and enhance our communications